PRINN PRINYANUT

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SUMMARY

Experienced support engineer and software developer with 2+ years of experience in designing and developing software solutions for various industries. Strong knowledge in modern programming languages such as Python, C++, and Javascript. Skilled in troubleshooting and problem-solving. Seeking a challenging role in an organization where I can utilize my skills and experience to develop innovative software solutions.

PROFESSIONAL EXPERIENCE

Technical Support Engineer   Denver, CO
Freewheel   2021-2022
- Provided technical support for various software issues for clients via phone and email.
- Troubleshooted and resolved complex technical issues, utilizing remote support tools.
- Collaborated with the engineering team to resolve software bugs.
- Delivered exceptional customer service, resulting in a 10% increase in customer satisfaction ratings.

Front End Developer   Aurora, CO
University Of Colorado Anschutz Medical Campus   2019-2021
- Led the development of a new website for the Neurology department.
- Designed and improved UX/UI, resulting in an increase in user engagement.
- Worked with senior engineers to ensure the delivery of high-quality web-based products.

Software Developer Intern   Denver, CO
Comcast   2020-2020
- Attended Virtual Development Experience Technology and Engineering Track.
- Received a certificate of completion from Comcast NBCUniverse.

TECHNICAL SKILLS

- Programming Languages: C++, Python, Javascript
- Frameworks: React, Node.js
- DevOps: Git

EDUCATION

- B.S. in Computer Science, University of Colorado Denver, Graduated May 2021